NYC Department of Housing Preservation & Development

Remote Access Using Mac OS

Remote to Virtual Desktop/ User Desktop





Install Java and use Remote Access with Apple Mac

Using Safari, browse to hpdnyc.org, click RA MFA

	Department of Housing Preservation & Development
Home Useful Links RA Teleworking	About
RA MFA	
RA DEV (used for testing)	
RA GLD (used for testing)	



SIGN IN WITH YOUR HPD EMAIL AND PASSWORD



YOU WILL GET YOUR AUTHENTICATION PHONE CALL







namea@hpd.nyc.gov

Stay signed in?

Do this to reduce the number of times you are asked to sign in.



Terms and conditions of the City of New York's Cloud Use Policy:

By signing into the NYC.gov Microsoft portal, you agree to abide by the terms and conditions of the City of New York's Cloud Use Policy. All data that you



INSTALLING JAVA

FOLLOW THE NEXT STEPS TO DOWNLOAD JAVA FROM THIS PAGE

and	Development "	Logged-in as: name@hpd.nyc.g / Hor	me Preferences Help Sign
			Browse (
	HPD Remote Access Portal, huangq@hpd.nyc.gov.		
		*	
	Web Bookmarks	-	
	MAC Users: Click Here to Download and Install Java. MAC Users: Rease follow these steps to install Java any our computer and use the Terminal Sessions link to connect to your PC or Termin computer, please click the Download and Install Java above. 2) After installing Java JRE, return to your Remote Access login page to log of click your link under the Terminal Sessions to open the Pulse Application Launcher. 4) Ensure your Windows credentials is correct in the H Sign-in-your office workstation again If you encounter any issues, please contact the Service Desk.	al Server. 1) If Java is not installed on your NAC on again. 3) To start a remote desktop connection, OBLInk JWT window before clicking "Connect" 5)	
	HPD Intranet	Q	
	Old HPD Intranet	9	
	NYC Cityshare NYC's Intranet	0	
	CityTime	9	
	Sexual Harassment Prevention	9	
	IgbTq - The Power of Inclusion	9	
	Files	•	I
		Windows Files	
	R Drive - Shared		
	R Drive - Shared 2		
	😹 S Drive - Home		
	R Drive - Volume 1		
	R Drive - Volume 2		
	R Drive - Volume 3		
	R Drive - Volume 4		
	😹 R Drive - Volume 5		
	😹 R Drive - Volume 6		
	D Dates Volume 7		





CLICK JAVA UPDATE



NOTE: If you receive this message, go to Finder > Control-click the app DMG/PKG file > choose Open from the menu, and in the dialog that appears, click Open. Enter your admin name and password when prompted



CONTINUE JAVA INSTALL

CLICK OPEN



SELECT INSTALL

Install Java 8 Update 241 Install Java 8 Update 241 ? lava lava You have successfully installed Java 8 Update 241. Welcome to Java - Updated License Terms The terms under which this version of the software is licensed have changed. You will be prompted when Java updates are available. Always install Updated License Agreement updates to get the latest performance and security improvements. This version of the Java Runtime is licensed only for personal (noncommercial) desktop and laptop use. Commercial use of this software requires a separate license from Oracle or More information about update settings from your software vendor. Click install to accept the license agreement and install Java now or click Remove to uninstall it from your system. No personal information is gathered as part of our install process Details on the information we collect Install Remove

CLOSE AFTER INSTALL

JAVA INSTALL COMPLETED



Pg-5

Veb Bookmarks	
MAC Users: Click Here to Download and Install Java MAC Users: Please follow these steps to install Java on your computer and use the Terminal Sessions link to connect to your PC or Termin not installed on your MAC computer, please click the Download and Install Java above. 2) After installing Java JRE, return to your Remot log on again. 3) To start a remote desktop connection, click your link under the Terminal Sessions to open the Pulse Application Launche Windows credentials is correct in the HOBLink JWT window before clicking "Connect" 5) Sign-in your office workstation again If you enco contact the Service Desk.	inal Server. 1) If Java is the Access login page to r. 4) Ensure your unter any issues, please
HPD Intranet	Ð
Old HPD Intranet	Ð
NYC Cityshare NYC's Intranet	Ð
CityTime	P
Sexual Harassment Prevention	Đ
gbTq - The Power of Inclusion	Ð
	Windows File
R Drive - Shared	
R Drive - Shared R Drive - Shared 2	
R Drive - Shared R Drive - Shared 2 S Drive - Home	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6	
 R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 	
 R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8 	
 R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8 	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	2 1 1 N K
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8 Example for the installed to support MAC OS.	2 LINK









NOTE: IF YOU GET THIS MESSAGE Please check/change the security settings on your Mac to allow third party applications to install on your MAC: Click on the Apple icon in the upper left-hand corner. Go to system preferences > security & privacy > general- click the lock in the lower left corner and enter your Mac password to make changes – select unlock – in the "allow apps downloaded from" section, select the radio button to the left of "Anywhere" or Mac App Store and Identified developers– close the window and you can install unsigned applications that you trust.

close it and continue with install



System Preferences East view	window Heip						? ■/) 02	
● ● ● 🛛 附 Inbox (3,343) - k 🗙 📔 Rig	hts Groups D $ imes$ \mid a Y			System Pre	eferences		Q Search	A
← → C ▲ hpd-ra.ra.nyc.gov/dana City of New York Dopperture CLICK	a-na/setup/psalinstall.c	Apple ID, it	Cloud, Media & App	p Store			Apple ID	Family Sharing
SECURITY & PRIVACY	pkg	General Desktop & Screen Sav	ote Dock er	Mission Control	Siri	Spotlight	Language & Region	Notifications
		Internet Accounts	Accessibility	Screen Time	Extensions	Security & Privacy		
		Software Update Network	Bluetooth	Sound	Printers & Scanners	Keyboard	Trackpad	Mouse
	PulseSect	Displays Energy Saver	Date & Time	Sharing	Time Machine	Startup Disk		
		Java						
Once	you have comple	ted the above st	eps, click <u>F</u>	HERE to co	ontinue v	vith the H	IOB laun	ch.
- <u>-</u>	🚫 🎵 🔐				3		8	













REBOOT YOUR LAPTOP/COMPUTER

AFTER REBOOT, NAVIGATE TO BOOKMARK PAGE FOLLOWING INSTRUCTIONS ON PGS 1-2 AT THE BOOKMARK PAGE, CLICK **VPN DESKTOP 2** LINK

HPD Remote Access Portal, Name@hpd.nyc.gov	
Web Bookmarks	•
MAC Users: Click Here to Download and Install Java MAC Users: Please follow these steps to install Java on your computer and use the Terminal Sessions link to connect to your PC or T not installed on your MAC computer, please click the Download and Install Java above. 2) After installing Java JRE, return to your Re log on again. 3) To start a remote desktop connection, click your link under the Terminal Sessions to open the Pulse Application Laur Windows credentials is correct in the HOBLink JWT window before clicking "Connect" 5) Sign-in your office workstation again If you contact the Service Desk.	erminal Server. 1) If Java is mote Access login page to tcher. 4) Ensure your encounter any issues, please
A HPD Intranet	Ð
Old HPD Intranet	Ð
NYC Cityshare NYC's Intranet	Ð
CityTime	Ð
Sexual Harassment Prevention	Ð
IgbTq - The Power of Inclusion	P
Files	Windows Files
🛛 <u>R Drive - Shared</u>	
R Drive - Shared 2	
8 S Drive - Home	
R Drive - Volume 1	
R Drive - Volume 2	
🔯 <u>R Drive - Volume 3</u>	
🛿 <u>R Drive - Volume 4</u>	
R Drive - Volume 5	
R Drive - Volume 6	
R Drive - Volume 7	
R Drive - Volume 8	
Terminal Sessions	•
My PC (Name) mamehpd.nycnet Java JRE must be installed to support MAC OS.	
UPN Guest Desktop 2 Java JRE must be installed to support MAC OS.	

NOTE: BE PATIENT THE NEXT SCREEN MIGHT TAKE A LITTLE WHILE, if next page bring you back to this page try again

\leftarrow \rightarrow \mathbf{C} (a hpd-ra.ra.nyc.gov/dana/home/psalwait.cgi?app=HOB&b=%2Fdana%2	Fhome%2Findex.cgi&c=%2Fdana%2Fterm%2Fwinlaunchterm.cg 🖈 🕐 🔒 🚖 🗊 😢 :
City of New York Department of Housing Preservation and Development	r? o open this application. / to open links of this type in the associated app
	Cancel Open PulseApplicationLauncher
CHECK	
	CLICK TO OPEN
If you know that the application launcher	is not installed, skip the wait and download new
in you know that the application launcher	
	Download
If you do not want to p	proceed, please click <u>here</u> to go back.





Pulse Secure Application Launcher

Pulse Secure Application Launcher failed to launch Java applets.



The remote computer is untrusted! The verification of the certificate failed by reason of: Root certificate is unknown! The target address (xx.xxx.xxx.) does not match the certificate's common name	
Do you want to accept this certificate to continue?	
Certificate Details	
Issuer:	
Subject: CN=xxxxxxxx.xxxxxxxxxxxxxxxx	-
Validity:	
From 12/2/20 9:47 AM to 12/2/21 10:07 AM CLICK	_
Serial Number:	_
Fingerprint:	
	-
Accept this certificate permanently	_
PUT CHECK Reject Accept	t
HOBLink JWT - Startup Settings	n i
HOB HOBLink JWT 💋	
-Windows account credentials	1
windows account credentials	
Please enter credentials to connect to "XX.XXX.XXX"	
User name:	
Password:	
Domain: HPDNYC	
TYPE YOUR HPD's USERNAME & PASSWORD	
SELECT CONNECT	
Back Next Retry Connect Cancel	

Г

9

MAC Uses MAC Uses	computer is untrusted! interview of the certificate's common name	
HPD Inti Old HPD NYC City NYC City NYC City Sexual Certificate Details Issuer	computer is untrusted! etcon. etcon of the certificate failed by reason of: ate is unknown! defress (XXXXXXXXXX) does not match the certificate's common name	
HPD Int HPD Int HPD Int Coty HPD Int Not certific Not certific Not certific Not certific Do you wan CityTime Sexual t Certificate Details Issuer	tion of the certificate failed by reason of: ate is unknown! defress (XXXXXXXXX) does not match the certificate's common name	
Old HPD The target i NYC City NYC Insu CityTime CityTime Certificate Details Issuer	ddress (XX.XXX.XXX.XX) does not match the certificate's common name	
NYC City WYC Sitew Do you wan Certificate Details Sexual b Issuer		
Certificate Details	0	
Sexual F Certificate Details	I to accept this certificate to continue?	
Issuer	0	
ing right in the second s	0	
	0.0 00000000	
Fies CN= X000X	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
R Drive Validity:		
R Drive Serial Numt	20 9 47 AM 10 12/2/21 10 07 AM	
S Drive - XXXXXXXXX		
Prive Fingerprint:		
a R Drive		
R.Drive. Accept this certific	ate permanently	
R Drive	Rejett Accept	
R Drive - Volume P		
R Drive - Volume 7		
R Drive - Volume B		
0	Back Next Retry Connect Cancel	
Terminal Researce	•	
My PC (huanna)		
VPN Guest Desktop 2		
Java JRE must be installed to support PAC 00		
re, LLC. All rights reserved.		
	Ŭ	
eb Beokmarks		
MAC Users: Click Here to D	ownload and Install Java	Sector and the sector of the s
computer, please click the Download a	ind Install Java above. 2) After installing Java JRE, return to your Remote Access login page to log on again. 3) To start a remote r	desktop connection,
Sign-in your office workstation again	HORLink JWT - Startun Sattinge	connect 5)
HPD Intranet		6
Old HPD Intranet		6
NYC Cityshare	HOBLink JWT	
NYC's Intranet	+1	
CityTime	Connection Stablishment	6
	Connecting to server, please be patient	
Sexual Harassment Dreue	U	
Sexual Harassment Preve		
IgbTq - The Power of Incl		8
Sexual Harassment Preve	RDP: Info - Negotiating security layer	5
Sexual Harassment Preve	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer	5
Sexual Harassment Preve	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer! RDP: Info - CredSSP authentication RDP: Info - SI connection is being established	Windows
Sexual Harassment Preve lgbTq - The Power of Incl R Drive - Shared	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer1 RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket).	Windown
Sexual Harassment Preve lgbTq - The Power of Incl R Drive - Shared R Drive - Shared 2	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'LXXXXXXXXXXX	Windown
R Drive - Shared S Drive - Shared S Drive - Home	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'LXXXXXXXXXX TCP: Info - Connection with server 'LXXXXXXXXXX TCP: Info - SSL module is being initialized RDP: Info - SSL connection with server 'LXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Windown
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX TCP: Info - Connection with server 'XXXXXXXXXXX TCP: Info - Connection with server 'XXXXXXXXXXXX RDP: Info - SSL module is being initialized RDP: Info - Negotlating security layer	Windown
R Drive - Shared R Drive - Shared S Drive - Shared 2 S Drive - Home R Drive - Volume 1	RDP: Info - Soc modale is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Negotiating server ^x XXXXXXXXX RDP: Info - Negotiating server ^x XXXXXXXXX TCP: Info - Resolving server ^x XXXXXXXXX	S. Windown
R Drive - Shared R Drive - Shared S Drive - Home R Drive - Volume 1 R Drive - Volume 2	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Negotiating security layer TCP: Info - Resolving server XXXXXXXXXXX' is being established RDP: Info - Connection with server 'XXXXXXXXXX' is being established RDP: Info - Connection with server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized	S. Windows
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - Connection with server 'XXXXXXXXX' is being established RDP: Info - Negotiating security layer TCP: Info - Negotiating server'XXXXXXXXX' is being established RDP: Info - Connection with server'XXXXXXXXX' is being established RDP: Info - Connection with server'XXXXXXXXXX' is being established RDP: Info - Connection with server'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer RDP: Info - Negotiating security layer XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	S. Windows
R Drive - Shared 2 Source - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server' XXXXXXXXXX If CP: Info - Connection with server XXXXXXXXXX If CP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Windows
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Connection with server 'XXXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established	Windows
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL module is being initialized RDP: Info - Connection with server 'XXXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL connection is being established RDP: Info - SSL connection is being establ	Windows
R Drive - Shared 2 S Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 6	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Connection with server 'XXXXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL connection is being established RDP: Info - SSL connection is being established RDP: Info - SSL connection successfull RDP: Info - SSL connection successfull RDP: Info - CredSSP authentication successfull RDP: Info - SSL connection successfull <td>Windows</td>	Windows
R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7	RDP: Info - Soc module is being initialized in RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXX 'is being established RDP: Info - SSL module is being initialized RDP: Info - Connection with server 'XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Windows
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Connection with server'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer XXXXXXXXXXXXX ' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL module is being initialized RDP: Info - SSL connection with server' XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Windows
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL connection with server' XXXXXXXXXXXXX ' is being established RDP: Info - SSL connection is being established RDP: Info - CredSSP authentication RDP: Info - SSL connection successfull RDP: Info - Establishing RDP session Image: Resolving RDP session Image: Resolving RDP session RDP: Info - Establishing RDP session	Windows
R Drive - Shared R Drive - Shared R Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	RDP: Info - Soc modele is being initialized in: RDP: Info - Using CredSSP security layer! RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server'XXXXXXXXXXX' is being established RDP. Info - SSL module is being initialized RDP. Info - SSL connection with server' XXXXXXXXXXXXXXX RDP. Info - Negotiating security layer RDP. Info - SSL connection successful! RDP. Info - SSL connection successful! RDP. Info - CredSSP authentication RDP. Info - Establishing RDP session Image: Second Connection successful! RDP. Info - Establishing RDP session Image: Second Connection Second Connection successful! RDP. Info - Establishing RDP session Image: Second Connection Second Connection Sec	Windows
R Drive - Shared R Drive - Shared 2 S Drive - Shared 2 S Drive - Home R Drive - Volume 1 R Drive - Volume 1 R Drive - Volume 2 R Drive - Volume 3 R Drive - Volume 4 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 5 R Drive - Volume 6 R Drive - Volume 7 R Drive - Volume 8	RDP: Info - Negotiating security layer RDP: Info - Using CredSSP security layer RDP: Info - CredSSP authentication RDP: Info - SSL connection is being established CredSSP: Error - Unable to create SSL socket (Unable to create SSL socket). TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - Negotiating security layer TCP: Info - Resolving server 'XXXXXXXXXX' is being established RDP: Info - SSL module is being initialized RDP: Info - SSL connection with server' XXXXXXXXXXXXXXX RDP: Info - SSL connection is being established RDP: Info - SSL connection is being established RDP: Info - SSL connection successful! RDP: Info - SSL connection successful! RDP: Info - Establishing RDP session @ @ Back Next Retry Connect Cancel	Windows

P



You are at the Virtual desktop you can access documents located on your S and R drive, HPD's Intranet Page, Windows 10 and all Office 2016 applications



REMOTE TO PERSONAL DESKTOP FROM VIRTURAL DESKTOP



뎛 Remote I	Desktop Connection		
	Remote Desktop		
<u> </u>	Connection	win10-Test	
	Or		
Computer:	win07-Test	_	
User name:	None specified		
You will be a	sked for credentials when you conn	ect.	
		4	
Options	3	Connect	Help



YOU ARE AT YOUR HPD's PERSONAL DESKTOP (begin work as normal)

2 /2		
Conside Rine HDD Obene		
Directory		
, <u>111</u>		
HPDINFO		
Explorer		
6 m		
vicrosoft Excel		
W7		
7		
Microsoft		
Word		
-rt 📑 🍋 🖳 🔘	36 C	- 🏴 🖫 🚯 🚦

Sign Out Of RA



THIS WILL TAKE YOU TO THE VIRTUAL DESKTOP, SIGN OUT FROM VIRTUAL DESKTOP

