NYC Department of Housing Preservation & Development

Remote Access

Remote to Virtual DeskTop/ User DeskTop





Internet connection is required to join HPD's Remote Access from home

Type this URL – <u>WWW.HPDNYC.ORG</u> into your browser.

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Department of Housing Preservation & Development
Home Useful Links RA Teleworking About
OFFICE.COM (access to eMail & Microsoft Office)
Employee Self Service
Emergency Contingency Plan
Emergency Notification Information

Click RA MFA link

Department of Housing Preservation & Development
Home Useful Links RA Teleworking About
RA MEA IN ORDER TO CONTINUE USING HPD'S REMOTE ACCESS YOU MUST SETUP MFA (Multi Factor Authentication) TO DO SO PLEASE CLICK HERE - https://aka.ms/mfasetue RA DEV (used for testing)
RA GLD (used for testing)

Choose the account with your name



Enter your HPD network password, Sign In



NYCDOITT

Sign in with your organizational account

	iame@hpd.nyc.gov
	Sign in
	ew the Disclaimer

You will receive a notification or a phone call, please respond.



600 040

NYCDOITT

name@hpd.nyc.gov

Approve sign in request

We've sent a notification to your mobile device. Please open the Microsoft Authenticator app to respond.

Having trouble? Sign in another way

More information



Terms and conditions of the City of New York's Cloud Use Policy:

By signing into the NYC.gov Microsoft portal, you

Press # or approve; you will have 5 attemps before being locked out of Remote Access.

© 2013 Microsoft



Select No



You are at the HPD Remote Access Portal page, at the bottom select VPN Guest Desktop 2

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Web Bookmarks					
MAC Users: Click Here to Download and Install Java MAC Users: Plaze follow these steps to install Java on your computer and use the Terminal Sessions link to connect to your PC not installed on your MAC computer, please click the Download and Install Java above. 2) After installing Java JRE, return to you log on again. 3) To start a remick desktop connection, click your link under the Terminal Sessions to open the Pulse Application Windows credentials is correct in the HOBLink JWT window before clicking "Connect" 5) Sign-in your office workstation again 1f contact the Service Desk.	Cor Terminal Server. 1) If Java is ur Remote Access login page to Launcher. 4) Ensure your you encounter any issues, please				
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My PC (NameA)					
VPN Guest Desktop 2 Java JRE must be installed to support MAC OS.					- 1

Enter your credential name and password

Windows Security					
Enter your credentials					
These credentials will be used to connect to xx.xxx.xxx.xxx					
hpdnyc\username	×				
Password					
ОК	Cancel				

Your crendential name is not case sensitive,but you must use the correct slash (\)

HPDNYC\USERNAME



You are at the Virtual desktop you can now access documents located on your S and R drive, HPD's Intranet Page, Windows 10 and and all Office 2016 applications; first you will need to run Outlook Setup.for your profile





REMOTE TO PERSONAL DESKTOP FROM VIRTURAL DESKTOP

CLICK THE REMOTE DESTOP ICON

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You will be at your personal desktop





THIS WILL TAKE YOU TO THE VIRTUAL DESKTOP, SIGN OUT FROM VIRTUAL DESKTOP



On the HPD Remote Access home screen be sure to Sign Out in the upper Right corner

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City of New York Department of Housing Preservation and Development	Home Preferences	() Help Sign Out
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MAC Users: Click Here to Download and Install Java MAC Users: Please follow these steps to install Java on your computer and use the Terminal Sessions Davies to your PC or Terminal Server. 1) If Java is MAC Users: Please follow these steps to install Java on your computer and use above. 2) After installing Java JBC, return to your Remote Access login appt to log on again. 3) To start a remote desktop connection, click your link under the Terminal Sessions to gone the Pulse Application Launcher. 4) Ensure your Windows credentials is correct in the HOBLink JWT window before clicking "Connect" 5) Sign-in your office workstation again If you encounter any issues, please contact the Service Deak.	Ū.	
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Java JRE must be installed to support MAC OS.		

Your session has ended, close your browser.

